



April 17, 2020

## Covid-19 Plan: Pine Valley Golf Course

As an outdoor activity that is not a team sport or a contact sport, golf courses are uniquely suited to adapt operations to offer a safe and healthy activity. Based on recent recommendations from federal and provincial health authorities, and out of consideration for the health of our patrons, staff, and Prince George's greater community, Pine Valley Golf Course is planning to take the measures outlined below.

### Clubhouse:

- ✓ There is only 1 entrance (facing the practice green), which will be kept wide open at all times, and 1 exit (to the patio area).
- ✓ Arrows and lines on the floor will remind patrons of directions of movement in the clubhouse.
- ✓ We will have 2m distance lines on floor by till to guide lineups.
- ✓ Sneeze guards will be installed at all tills.
- ✓ We will push tables and chairs to one side and rope off coolers and tables. This is to ensure only staff can access coolers.
- ✓ Food and beverages are available to be taken outside only.
- ✓ Coffee and all food will be kept in the kitchen. All usual self-serve stations will be removed.
- ✓ Signs "Sanitized clubs" and "Used clubs" will identify and keep separate areas/sides for rental clubs.
- ✓ There will be no practice flags in the practice green.
- ✓ There will be signs explaining our measures and signs with proper handwashing routine and other Covid-19 related information throughout and around the clubhouse.

### Outside:

- ✓ There will be social distancing signs in all outdoor areas and on the course.
- ✓ Hand sanitizer stations will be installed on the course as soon as available.
- ✓ Flags stay in at all times. Cups will be outfitted with foam to elevate balls and ensure that patrons do not touch the flag or cup.
- ✓ There will be no ball washers.
- ✓ There will be no rakes in the bunkers.
- ✓ Signs will identify the areas for "Sanitized carts" and "Used carts" to ensure sanitized pull carts are available at all times.

### Patrons:

- ✓ Patrons are reminded by signage to maintain a distance of 2 meters to other golfers and staff at all times.



- ✓ We are limiting customer traffic in the clubhouse by allowing a maximum of 3 patrons in the clubhouse at any time.
- ✓ We can only allow one person per power cart. Power carts will be reserved exclusively for those who absolutely need them for health reasons and will be sanitized after every use.
- ✓ Patrons are reminded by signage to stay home if they are feeling unwell or have any symptoms of cold, flu, or covid-19.
- ✓ Individuals and groups who do not observe our measures, will be asked to leave.

Staff:

- ✓ Staff are educated to avoid touching their face and to wash hands frequently, about every 15 minutes.
- ✓ Staff will sanitize surfaces regularly with wipes, or bleach solution and paper towel, after every use/during every downtime between customers. Surfaces include:
  - Countertops
  - Door handles
  - Bathroom surfaces and door handles
  - POS pin pads after every customer. Encourage tap.
  - Pull carts as needed.
  - Rental clubs as needed/as they come in.
  - Power carts as they come in.
- ✓ Staff will wear gloves and cotton masks when handling food and beverages.
  - Cotton masks will be provided and handled and cleaned in a safe manner according to guidelines.
- ✓ All food and beverages, including non-alcoholic and snacks, are to be handed out by staff with gloves. Do not let customers touch coolers or food racks.
- ✓ Staff will be reminded to maintain proper distance to other staff at shift change.